



YSS is an independent charity with over 25 years' experience of providing community based support services for children, young people, adults and families who are vulnerable, have complex needs and who face difficult life challenges.

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## So what services do YSS provide?

### Non Statutory Support (NSS) for adults in the Criminal Justice System

West Mercia Police have commissioned YSS to develop a bespoke, individual service to target groups of offenders most at risk of reoffending across Herefordshire, Worcestershire, Shropshire, and Telford & Wrekin.

The purpose of NSS is to work in conjunction with West Mercia Police in reducing re-offending rates by increasing the level of engagement of targeted non statutory Integrated Offender Management (IOM) offender groups.

YSS keyworkers, specially trained volunteer mentors, and WMP IOM coordinators work together to encourage individuals who are not being supervised by WMPT as part of a community order or licence to engage with the service. Keyworkers undertake a review of each individual's needs and supports them to address and overcome the factors and barriers that cause them to offend or re-offend. All appointments and meetings are arranged in participants' local communities

### Appropriate Adult

The Police and the Criminal Evidence Act (P.A.C.E.) 1984 and the Youth Justice Board National Standards require that any young person aged 10 and 16 years of age, whilst being interviewed under caution at the police station, must have an Appropriate Adult in attendance. YSS developed a volunteer Appropriate Adult service for 10-16 year olds being detained in Police Custody in 1999 and have a team of volunteers throughout West Mercia delivering this service to young people. The service is commissioned by West Mercia Youth Offending Service

### Enhanced Support for Supervision- ESS (West Mercia Probation Trust)

Through the Strategic partnership, West Mercia Probation Trust have commissioned YSS to deliver a service to target groups of offenders most at risk of reoffending across the West Mercia region.

The purpose of ESS is to support West Mercia Probation Trust in reducing re-offending rates by increasing the level of engagement by targeted offender groups with their supervision or licence requirements. This is delivered through an Enhanced Support for Supervision (ESS) service that can be offered by Offender Managers. It is not a specified activity, but a support service.

### Bradley Mental Health Project (West Mercia)

This project is funded by the Lloyds Bank Foundation and sits within the YSS and West Mercia Probation Trust partnership arrangements. YSS aims to influence the development of local practice, policy and commissioning of mental health services for offenders and their families at a strategic level in the criminal justice system, in local authorities and health services by:

Improving and increasing the operational capacity of both voluntary sector and criminal justice agencies to deliver services for offenders and their families with mental health needs

Identifying best practice and influencing local policy through awareness raising and training programmes about mental health issues for offenders and their families

Lobbying and influencing the commissioning strategies of statutory agencies by using both service user feedback and operational staff feedback from within the criminal justice and health settings

### EnHance

The EnHance Service provided by YSS as the lead partner, in conjunction with Home-Start Shropshire and Shropshire Providers Consortium (SPC) As part of the Early Help Offer, EnHance's aim is to improve outcomes for children and young people by ensuring that they and their families receive appropriate support at the earliest opportunity. The service works with children and young people as well as their families.

YSS and Home Start provide core service delivery across the 0 - 19 age range using a mix of keyworkers and trained volunteers, SPC provide specialist services as required combined with undertaking the lead on service user feedback.

Volunteers are at the heart of the EnHance service. Both YSS and Home-Start deploy volunteers extensively to give flexibility and diversity to their organisations. Volunteers add value to EnHance by helping parents to develop effective parenting strategies which will build their self-confidence and skills, as well as helping them to understand their children. Volunteers also mentor children and young people helping them to achieve better outcomes for example improved engagement with school or involvement in positive activities. Full training and support is given to volunteers in this role.

### ISS: Intensive Supervision & Surveillance Programme

ISS is a key directive from the YJB, and provides Intensive Supervision and Surveillance for young people aged 10-17 at risk of a custodial sentence or remand in custody. As its name suggests, it combines unprecedented levels of community-based surveillance with a comprehensive and sustained focus on tackling the factors that contribute to the young person's offending behaviour. ISS targets the most active repeat young offenders, and those who commit the most serious crimes