



CAAN is a partnership of seven Shropshire based organisations; A4U, Age UK Shropshire, Telford & Wrekin, Citizens Advice Shropshire, MAYSI project (The Stretton's Mayfair Trust), OSCA Citizen Advocacy, Peer Counselling and Advocacy Service (PCAS), and Taking Part.

The partnership was specifically set up to deliver the Shropshire Council contract for 'Information, Advice and Advocacy Services for Adults', this is a five year contract which started October 2014.

Citizens Advice Shropshire is the leading body for CAAN.

The aim of CAAN is to deliver an effective person centred, community-focused and flexible service, delivered by an established network of information, advice and advocacy providers. CAAN brings together a comprehensive track record in meeting the needs of diverse communities, ensuring client choice, promoting independence and achieving positive wellbeing outcomes in Shropshire.

The CAAN mission is to provide access to appropriate advice and advocacy services which effectively meet the needs of people when they need it and to improve the policies and practices that affect people's lives.

CAAN aims to be a partnership of organisations that share, and are committed to their values; where the client is at the centre of what we do and we are respectful of each other, providing a supportive and inclusive culture.

CAAN will be supporting Shropshire Council in meeting its duties under the Care Act which comes into force in April 2015.

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Community Advice & Advocacy Network (CAAN)

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CAAN members have their own individual websites which contains information about their location, opening times, and services provided.

A4U- www.a4u.org.uk

Age UK Shropshire, Telford & Wrekin- www.ageuk.org.uk/shropshireandtelford

Citizens Advice Shropshire- www.cabshropshire.org.uk

MAYSI project (The Stretton's Mayfair Trust)- www.mayfaircentre.org.uk

OSCA Citizen Advocacy- www.oscacitizenadvocacy.org.uk

Peer Counselling and Advocacy Service (PCAS)- www.shropshirepcas.co.uk

Taking Part- www.takingpart.co.uk

What services do the organisations provide?

A4U- a Disability Advice Centre providing free, confidential and impartial information, advice and advocacy on all aspects of disability, to people with disabilities, their families and carers as well as health and social care professionals.

Age UK Shropshire, Telford and Wrekin- provides a wide range of free information, advice and advocacy including benefits advice for older people.

Citizens Advice Shropshire- aims to provide the advice people need for the problems they face and improve the policies and practices that affect people's lives.

MAYSI- project initiated by 'The Stretton's Mayfair Trust' to enable users of the service to retain their independence, with emphasis on supporting independence within an individual's home.

OSCA Citizen Advocacy- a long established charity which recruits, prepares and supports volunteer citizen advocates in long-term advocacy partnerships with adults primarily with learning disabilities.

Peer Counselling and Advocacy Service (PCAS)- provide advocacy support to adults with any disability, impairment and those aged 65+. Enabling individuals to understand their problems, know their rights and have their voice heard.

Taking Part- a registered charity providing a range of services, including advocacy support, for people with learning difficulties through Shropshire and Telford & Wrekin.