

## So who are A4U?



A4U is Disabled Persons User Led Organisation run by and for disabled people in Shropshire, Telford & Wrekin and borders providing information, advice, legal advice and advocacy to people with disabilities their families and carers of all ages and all disabilities and/or long term conditions.

## ...And what services do they provide?

Legal advice on:

- Welfare benefits, claims and appeals
- Community Care issues
- Debt issues

Advocacy

Speaking up for or acting on behalf of another person

Help with form filling such as:  
Personal Independence Payments  
Disability Living Allowance  
Attendance Allowance  
Employment Support Allowance

Specialist support and advice to challenge Department for Work and Pensions and HM Revenue and Customs decisions, including First-tier Tribunals for social entitlement and appeals to Upper Tribunal.

Community Care issues, including person centred planning, and specialist advice to challenge assessments, reviews, service provision, charges, personal budgets and direct payments.

Act as an alternative office for The Pension Service

Specialist quality mark standards.

Signposting clients to local and national agencies for specific help.

Volunteering opportunities

## Contact Details

The Guildhall, Frankwell Quay, Shrewsbury SY3 8HB

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