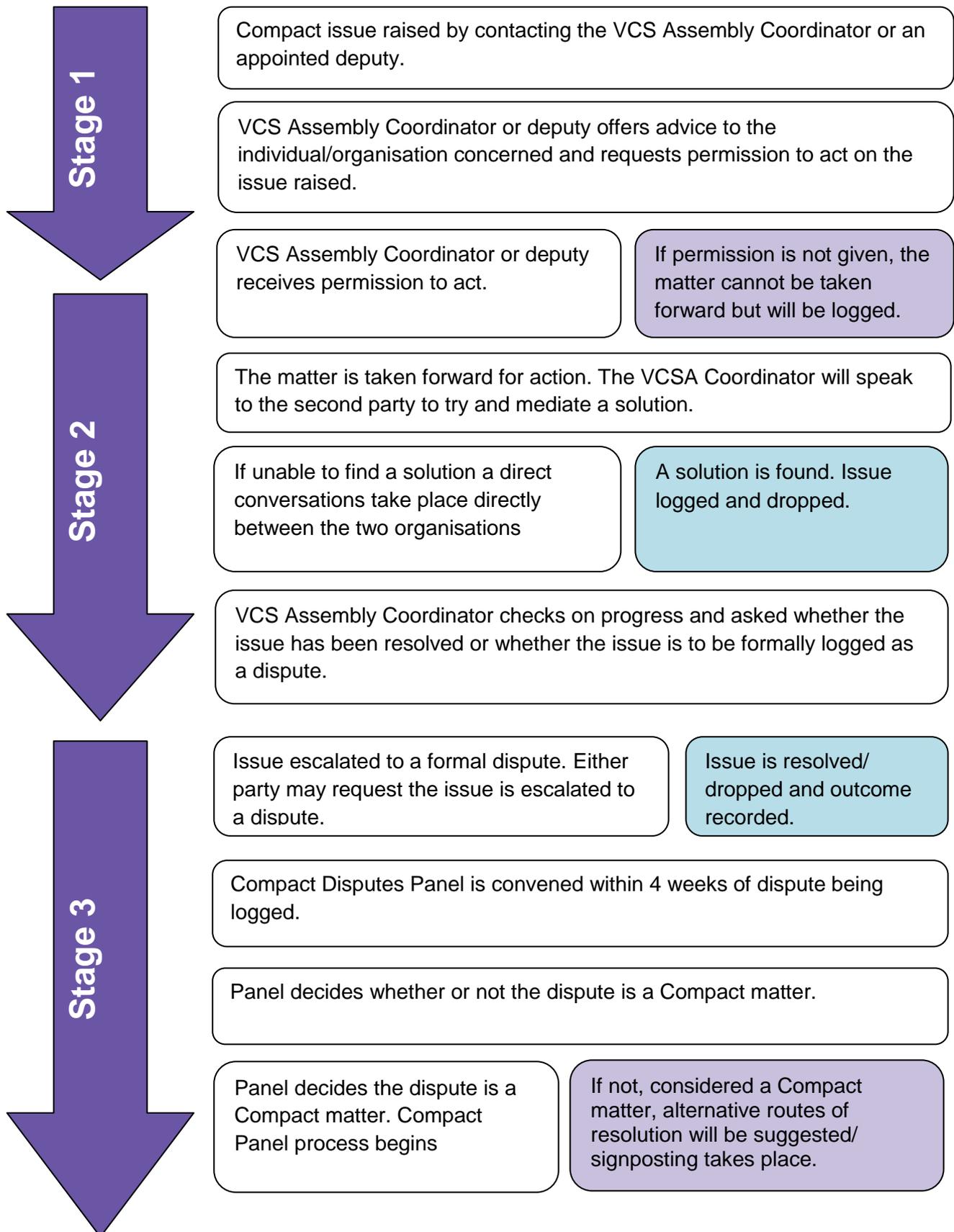
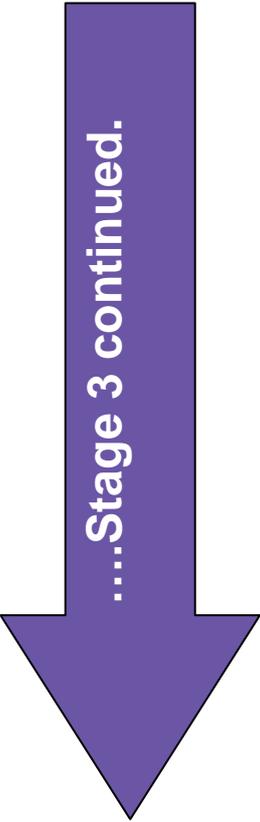


Shropshire Compact Disputes Process



Shropshire Compact





....Stage 3 continued.

Receive a written briefing, outlining the nature of the issues involved prior to the meeting (marked confidential).

Seek to meet with both parties separately in order to clarify the Panel's understanding of the issues, if this is considered appropriate.

Seek to bring the parties together for a joint discussion in order to develop better understanding and improved relationships between the two parties, if this is considered appropriate and agreed to by both parties.

Consider the evidence and reach a decision (by consensus if possible) on whether the issue constitutes a breach of the Shropshire Compact.

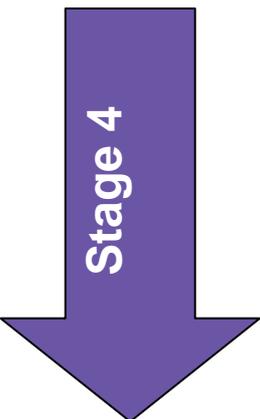
Produce a written recommendation to which both parties will be invited to sign up.

Written recommendation is not signed/agreed to.

Parties sign written recommendation and matter is resolved and recorded.

Compact Panel refers matter to Compact Voice for mediation out of county (on agreement of both parties).

An alternative recommendation may be to use an organisations formal complaints procedure if that is more appropriate.



Stage 4

Outcome of dispute is reported to the VCSA Team and recorded.