

**Shropshire VCS Annual Assembly
Feedback Forms
Wednesday 17th May 2017**



38 feedback forms received

How satisfied were you (1= not at all satisfied 5= very satisfied)

1. With the booking process and pre-event organisation?

Strength of Satisfaction	1	2	3	4	5
Total			2	9	25

- Board needs to decide if they are delegates or representatives.

2. With the organisation of the day?

Strength of Satisfaction	1	2	3	4	5
Total	1		3	15	19

3. With the venue and facilities?

Strength of Satisfaction	1	2	3	4	5
Total	1	1	4	19	13

- Think with parking/traffic either town centre location so public transport can be used or out of town with lots of parking and use Eventbrite for car sharing.

4. With the arrangements and quality of the refreshments?

Strength of Satisfaction	1	2	3	4	5
Total	1	2	5	12	18

5. With the relevance of the topic areas?

Strength of Satisfaction	1	2	3	4	5
Total		1	3	18	16

- Not sure about the stakeholder presentations. I missed the FOI feedback however brief.

6. With the presentations that were delivered at the venue?

Strength of Satisfaction	1	2	3	4	5
Total		1	3	17	16

- Big Lottery wasn't relevant to me as I haven't heard the same presentation 3 times – but no doubt will have been more interesting to others
- Both presentations very good and helpful in different ways
- Could not read any of Sonia's slides, would have liked to see the stats she quoted.
- Helen Rice was brilliant – so inspiring
- Ann Harris suffered from following Helen Rice. Her voice is unfortunately boring and her presentation was too repetitive.
- BLF a bit quiet – advising communities very interesting.

7. With the time keeping at the event?

Strength of Satisfaction	1	2	3	4	5
Total		2	3	23	10

- Started ok and got progressively worse. Ran out of time for the group work.

8. With the access at the venue (technical, physical or other)?

Strength of Satisfaction	1	2	3	4	5
Total		2	6	16	12

- Wifi password should be more obvious – on every table.

- Not your fault – just traffic!

9. What is your overall assessment of the event?

Strength of Satisfaction	1	2	3	4	5
Total		1	2	20	13

Any other comments:

- Hearing loop very good when a single speaker is speaking, with no other conversations going on. When meeting breaks up into multiple groups, with many people speaking simultaneously, the loop is making communication for a hearing aid user IMPOSSIBLE! Loop needs to be switched off for group sessions.
- Very useful event – the talk from Helen Rice was particularly good – thanks!
- There is an opportunity for different conversations – transformation at these events –, which is consistently missed. Also outgoing chair made two references to party politics – inappropriate in run up to elections – especially as both were the same party.
- More time for table discussions to learn from each other and network please
- Everyone should say what initials mean the first time they are used. Not everyone here will know them all can we have a meeting to just network and discuss ideas for collaborating. No formal stuff.
- Helen Rice’s session was inspirational! Great to be reminded why we are all here! A reminder to keep blue-sky thinking.
- Well attended event appropriate for the organisations attending. Sufficient networking opportunities. VCSA is going from strength to strength.
- Great group activity
- Helen Rice = breath of fresh air!
- Excellent guest speaker!
- Helen Rice – brilliant. The earlier session of quick fire – no introductions made to speakers. Confusing who they were, where from – de-valued their input. Really useful morning. Thank you.
- Positive but would have welcomed more time for table discussions.
- All good – thank you.
- Sad re comments about use of microphone. An area needs education on. There is a reason to use a microphone and that is to be inclusive. We must engage with all abilities and be inclusive. Not far off asking for an apology. The above is not a lone comment – people are appalled.
- Perhaps more networking time/opportunity but due to traffic it might have been limited today.
- Great speaker – Helen Rice – very inspirational!
- Speakers were engaging and knowledgeable – worthwhile event.